Aico's Revolutionary Ei1000G SmartLINK Gateway Provides The Hyde Group Solution-Focused Approach To Asset Management

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The Hyde Group is utilizing Aico's revolutionary Ei1000G SmartLINK Gateway to provide a solution-focused approach to asset management that assures the safety of their tenants.

With over 50,000 homes across London, the south and south east of England, the Hyde Group is taking a proactive approach to the management of its housing stock. Hyde ensures that as many of its homes as possible are occupied, redeveloping those that are not, and improving the efficiency of operations through strategic asset management. Keeping all

residents safe from fire is paramount, and asset management is a route to achieving this.

In order to mitigate risk and monitor the alarm systems within their properties, Hyde collaborated with Regional Specification Manager of Aico, David Cunningham to provide a solution that was cost-effective, met the requirements for Hyde and ensured minimal disruption for their tenants.

Ei3024 Multi-Sensor fire alarm

Each of the properties have now been fitted with an Ei3024 Multi-Sensor fire alarm and Ei1000G Gateway

The installation of the new Aico SmartLINK Gateway was recommended to provide real-time data insight into the fire alarm system, reporting events such as alarm head removals and fire alerts. Each of the properties have now been fitted with an Ei3024 Multi-Sensor fire alarm and Ei1000G Gateway, giving Hyde a proactive approach to fault-finding, defining any trends in alarm activations and maintenance requirements, while drastically minimizing the issue of property access.

The Ei1000G SmartLINK Gateway utilizes Aico's next generation of wireless technology to interface the SmartLINK Gateway with Aico alarms, assuring easy installation and reliable connection. This allows full visibility of connected RF systems via an online, cloud-based

SmartLINK portal system. By having this information in real time, it enables an effective, reactive approach, meaning safer homes.

SmartLINK Gateway

Compliance Contract Manager for Hyde, Jack Bernard, commented, *"The Aico Ei1000G Gateway system enables us to proactively monitor smoke alarms in our homes. The location we initially installed the system in requires an enhanced monitoring function because it suffers from false alarms and tampering. The Gateway enables us to monitor the system in real time, providing specific and useable information to offer a truly safer home."*

David Cunningham, Regional Specification Manager for Aico said of the collaboration " *In the Hyde Group's case, they were experiencing large numbers of false-alarming and tampering with the smoke alarms in their properties, resulting in an increase in callouts, maintenance, repairs and disruption to tenants."*

> With the Aico SmartLINK Gateway, Hyde can ensure the best quality, fit-for-purpose homes

"The SmartLINK Gateway is the perfect solution because real-time notifications alert you to any alarm activations or when an alarm is taken off the ceiling. This data insight can enable Hyde to look for trends, identify any issues quickly and rectify these with minimal disruption to the tenants ."

Fit-for-purpose homes

With the Aico SmartLINK Gateway, Hyde can ensure the best quality, fit-for-purpose homes that are easier and more efficient to maintain and are fully compliant with safety requirements.

Aico, an Ei Company, are the UK suppliers of home life safety by pioneering new technologies and offering high-quality alarms, developed and manufactured in Ireland. All Aico alarms meet UK standards and offer a variety of sensor types to guarantee protection for every home, the cornerstone of which is delivering quality, service and innovation.

Established in 1967, the Hyde Group provides social housing in London, the south and south east of England with approximately 50,000 homes in their stock. Their mission is to provide affordable, quality housing in response to the housing crisis.

[View this case study on TheBigRedGuide.com.](#)

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